

PRESS RELEASE

Zurich, 8 May 2024

Hirslanden reaches agreement with CSS – reimbursement returns

The Hirslanden Group and CSS Versicherung AG have concluded new collective agreements. From 1 May 2024 onwards, patients with supplementary insurance with CSS can once again enjoy treatment in the semi-private and private wards of all Hirslanden hospitals.

As of 1 May 2024, patients with supplementary insurance with CSS once again have unrestricted access to the semi-private and private wards of Klinik Hirslanden in Zurich, Clinique des Grangettes and Clinique La Colline in Geneva, and Cecil and Bois-Cerf in Lausanne. Since early 2024, CSS had ceased to grant any cost reimbursement guarantees for additional services at these hospitals for patients with supplementary insurance. This was due to the suspension of collective agreements resulting from demands by CSS for huge rate cuts.

At Hirslanden, patients with private and semi-private insurance benefit from access to a unique medical network with personalised and individual care at any time. As a leading quality provider in the field of supplementary hospital insurance, Hirslanden consistently focuses its activities on offering patients the highest standards when it comes to medical quality, service and comfort. This can also be seen in the above-average patient satisfaction among patients with supplementary insurance in our hospitals.

In the interest of our patients, Hirslanden has now reached an amicable compromise with CSS on rate cuts, with a mutual understanding that CSS will pass this cost advantage onto its premium payers to reduce their premium costs. Hirslanden firmly believes that this agreement will improve the attractiveness of supplementary insurance and further increase demand for supplementary insurance products.

All the added value of supplementary hospital insurance, regardless of whether these are medical, clinical or comfort-related, can be clearly and transparently seen by patients of Hirslanden at any time, something that they have appreciated for decades.

For further information please contact:

Dr. Claude Kaufmann
Head Media Relations & Corporate Newsroom
Boulevard Lilienthal 2
8152 Glattpark
T +41 44 388 75 85
medien@hirslanden.ch
www.hirslanden.ch

PRESS RELEASE

About Hirslanden

Hirslanden is committed to high-quality, responsible, efficient and integrated healthcare, determined by the individual patients themselves. From birth to old age, from prevention to cure – at any time, face-to-face and in digital form – the Hirslanden Group, together with private and public partners, concentrates on the further development of the 'Continuum of Care'.

Hirslanden differentiates itself from the rest of the market as a system provider with first-class medical and service quality – guaranteed by highly qualified independent specialists with years of experience, excellent nursing care and first-class services. Interdisciplinary medical centres of expertise, specialised institutes and skilled cooperation partners provide optimal, personalised diagnosis and treatment to both inpatients and outpatients, regardless of the complexity of the case.

The Hirslanden Group consists of 17 hospitals in 10 cantons, many of which have an accident and emergency department. It also runs five outpatient surgery units, 19 radiology institutes and six radiotherapy institutes. As of 31 March 2023, the Group has 2 886 partner doctors as well as 11 102 employees, 560 of whom are doctors it employs directly. Hirslanden is the largest medical network in Switzerland. In the financial year 2022–2023, 111 107 patients were treated on an inpatient basis over 465 105 days of care. Of our patients, 51.7% have basic insurance, 27.5% have semi-private insurance, and 20.8% have private insurance. The Hirslanden Group was formed in 1990 following a merger between several hospitals, and is now part of the Mediclinic Group.