

HIRSLANDEN baby

YOUR UPGRADE: SOMETHING SPECIAL FOR YOUR UNIQUE EXPERIENCE

TREAT YOURSELF AND YOUR BABY TO MORE COMFORT AND PRIVACY.

HIRSLANDEN A MEDICLINIC INTERNATIONAL COMPANY

DEAR SOON-TO-BE PARENTS,

The date of the birth is approaching quickly. You and your doctor have chosen us as your maternity hospital. We are delighted about this and thank you for the trust you have placed in us.

At AndreasKlinik Cham Zug, you can upgrade to a higher insurance class against payment of a fixed fee. In addition to a more comfortable room with additional privacy for you and your baby, an upgrade will provide you with a range of additional comforts. You will find an overview of these services on the following pages. You can find all the information you need about an upgrade on our website. Please do not hesitate to call our Patient Administration team at T +41 41 784 09 70 should you have any questions.

Warm wishes, Your AndreasKlinik Cham Zug

HIRSLANDEN Frine YOU COME FIRST

Your needs as a private patient are of particular importance to us. With Hirslanden Privé, we offer our private patients a range of special services that exceed those provided by their private health insurance. Hirslanden Privé is a combination of outstanding medical treatment, upscale hospitality, individualised care, a pleasant atmosphere and many attractive additional services.

You can find all the details at www.hirslanden.ch/prive

OUR SERVICES AT A GLANCE

	Private HIRSLANDEN Frime	Semi-private HIRSLANDEN préférence	Basic
Rooms	Single room with bathroom and changing table	Twin room with bathroom	Twin room with bathroom
Date for caesarean section Dinner for two	In agreement with you and in consideration of your personal wishes	In consideration of your personal wishes	Medical urgency, re- scheduling is possible at short notice
Dinner for two	✓ (including beverages)	(not including beverages)	
Visiting hours	2 pm to 8 pm, unrestricted for partners	2 pm to 8 pm, from 10 am for partners	2 pm to 8 pm
À la carte menu choice of meals	~	 (reduced prices) 	(subject to charge)
Hotel services	 One fruit platter per day Expanded breakfast menu Free daily and Sunday newspapers Free mineral water, coffee and tea Minibar Nespresso coffee machine (including a selection of different coffees) Beauty bag with skincare products from Louis Widmer Dressing gown/slippers iPad on request Access to the exclusive lounge, including more than one companion Free limousine service to take you home (within a 25km radius) One exit ticket Luggage service 	 One fruit platter per stay Expanded breakfast menu Free daily and Sunday newspapers Free mineral water, coffee and tea Skincare products from Louis Widmer Access to the exclusive lounge, including one companion 	 Daily and Sunday newspapers, subject to charge Free mineral water and tea
Support from hotel service/ guest relations	~	✓	
Overnight accommodation for the partner	✓ (including breakfast)		
Meals for the partner	✓ (3 meals)	✓ (1 meal)	
Baby Bag	✓	✓	
Subscription to «Wir Eltern»	For 1 year	For 3 months	
Soft drinks	✓		
Radio/TV	Free of charge	Free of charge	CHF 10/day
Special remarks	Hirslanden Privé membership		

A SELECTION OF OUR SERVICES IN DETAIL



DINNER FOR TWO: LET US SPOIL YOU WITH OUR COOKING

You and your partner are warmly invited to celebrate this joyous event in our restaurant. Enjoy a seasonal four-course menu and toast the birth of your child with a fine wine. Your baby can come along, of course. Or you can enjoy a dinner for two while our nursing staff takes care of your baby.

PRACTICAL AND SUSTAINABLE: THE BABY BAG

The Hirslanden Baby Bag, made of first-class material, has all the pockets and space that mother and child need while travelling, visiting and on the go. We joined forces with our partners to fill the bag with many small, useful and valuable «little helpers» to make your everyday experience with your baby easier. And we took particular care to ensure that the Hirslanden Baby Bag is not only practical, but also very chic.





GASTRONOMY

New mothers need energy. That's why we recommend a hearty breakfast for a good start to the day. As a patient with supplementary insurance, you can design your breakfast to suit your tastes and choose from an extensive selection of breads, spreads, granola, egg dishes, cheeses and fine meats. You can choose the main meals from our daily set menus or our à la carte menu. Our chef serves you exquisite dishes made from fresh ingredients of the highest quality.



OUR PRICES FOR A BIRTH UPGRADE



These upgrade prices apply to vaginal as well as caesarean births. These prices also apply even if a longer recuperation period is necessary for medical reasons after the birth. With an upgrade, you benefit from the services for privately insured persons. Hirslanden Privé membership is not included in the upgrade.

Your doctor will determine the date of discharge. We will calculate the prices for an insurance upgrade separately for any inpatient care needed before the birth. The doctors' fees are included.

DO YOU HAVE ANY QUESTIONS OR REQUESTS?

Your doctor or our Patient Administration team (T +41 41 784 09 70, patientendisposition.andreasklinik@hirslanden.ch) will be happy to provide you with detailed information about the advantages, conditions and costs of an insurance upgrade.

EXPERTISE YOU CAN TRUST.

AS THE LARGEST MEDICAL NETWORK IN SWITZERLAND, OUR LEADING-EDGE FACILITIES INCLUDE SURGICAL CENTRES, RADIOLOGY, DIAGNOSTICS, EMERGENCY DEPARTMENTS, RADIOTHERAPY INSTITUTES AND INTEGRATED OUTPATIENT SURGERY UNITS. DRIVEN BY OUR CORE VISION OF CLINICAL EXCELLENCE, WE PROVIDE PERSONALISED CARE TO ALL OF OUR PATIENTS.



ADVICE AND INFORMATION HIRSLANDEN HEALTHLINE 0848 333 999

FOLLOW US



WE ARE HERE TO ASSIST YOU AROUND THE CLOCK 24 H EMERGENCY DEPARTMENT T +41 41 784 01 44

ANDREASKLINIK CHAM ZUG

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